

Getting Started

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Tags: Keap-Pro Keap-Max Keap-Ultimate

We are improving our Text and Voice offerings and providing this documentation to help you get started. We are currently providing SMS for the United States, Canada, United Kingdom and Australia. Due to unique marketing requirements specific to each country, the first step you will need to take is to complete verification.



It is very important to get started on the verification process as it is currently taking 5 to 7 business days for the US and Canada, and 2 to 3 weeks in the United Kingdom and Australia. Once your verification is approved, you will be able to select your number and begin using our native SMS offerings.

Please select your country

1. [United States](#)
2. [Canada](#)
3. [United Kingdom](#)
4. [Australia](#)

What is on the roadmap?

Available Today	Actively Working	On the Roadmap
1-way SMS Broadcasts	Merge fields in SMS	MMS
	2-way texting <ul style="list-style-type: none">◦ SMS in Automations◦ Viewing customer replies in the Inbox	Group Messages
		Voice capability

Note: the roadmap snapshot above is subject to change.