

Upgrade to the PayPal Vault

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Tags: Keap-Pro Keap-Max Keap-Ultimate

Keap is updating its PayPal integration with the PayPal Vault to increase the security of your payment data. This upgrade is part of Keap's work to Transition to Tokenized Payment Methods.



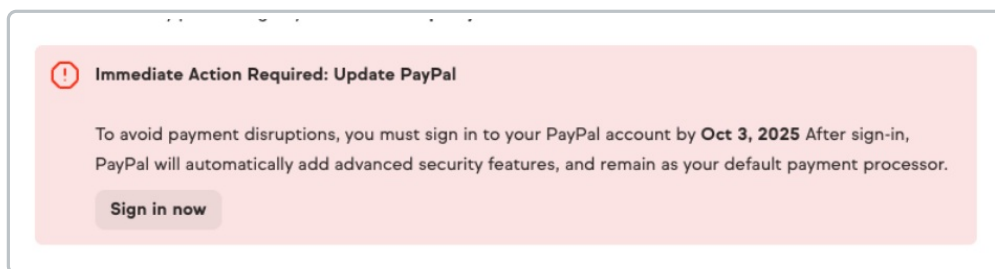
Action Required: To ensure uninterrupted service, please re-authorize your PayPal connection within Keap **before October 3, 2025**.

1. Navigate to the Pay Processing page in your Keap app:

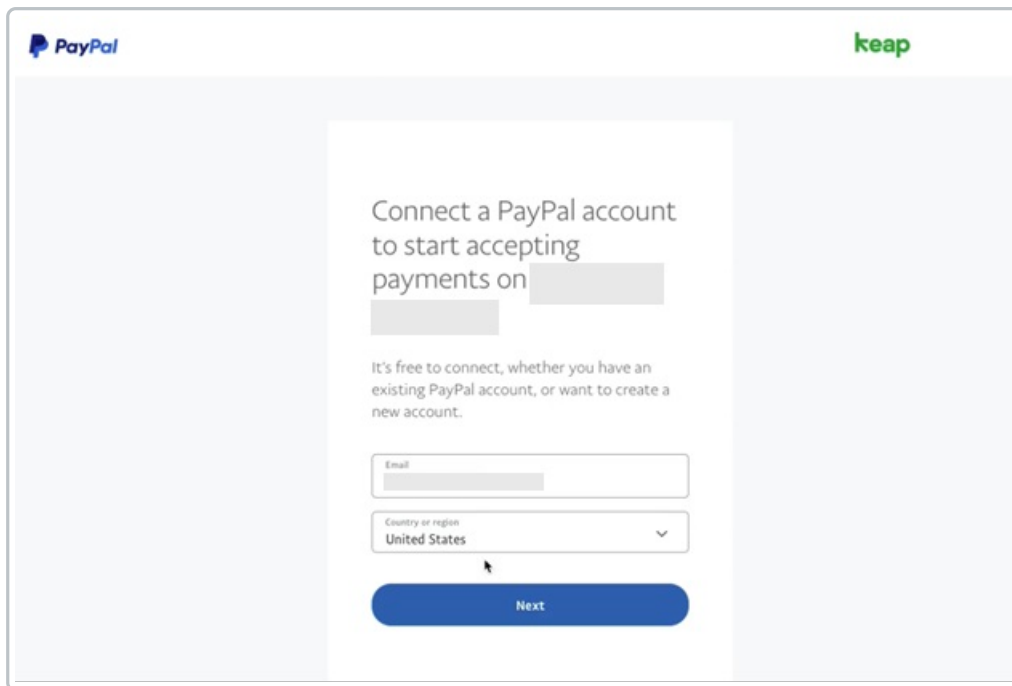
Keap Ultimate: <https://app.infusionsoft.com/settings/sales/payment-processing>

Keap Pro/Max: <https://keap.app/settings/sales/payment-processing>

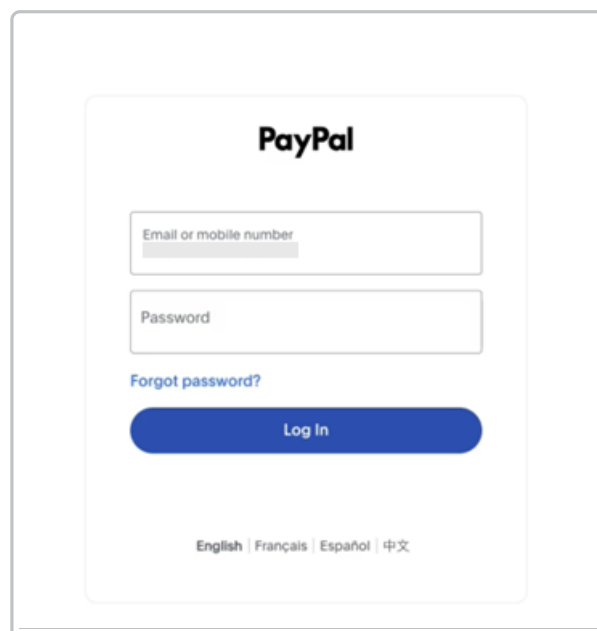
2. Click "Update now" in the warning box to initiate the process.



3. In the window that opens, enter the email associated with your PayPal account and select the Country or region your business is located in



3. Login using your PayPal credentials. *NOTE: You may need to verify or update your business information with PayPal*





4. Once complete your app will show a success message.

Payment processing

Choose a payment processing option to collect money from your clients.

You are currently processing Payments with **PayPal**.

 You have successfully completed your PayPal onboarding. 

Connected processors



Failure to re-authorize by October 3, 2025 will result in losing the ability to process PayPal transactions in Keap.

Please Note: After re-authorization, PayPal will become your default processor. If you do not want this, you will need to set your preferred processor as the default.

Thank you for your continued support as we strive to provide you with the best services and features possible.
