

Update your PayPal connection today

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Tags: Max-Classic Keap-Pro Keap-Max Keap-Ultimate

If you connected PayPal to Keap prior to December 2019 you could be using PayPal's legacy integration that will no longer be supported. If this applies to you, please update your PayPal connection within Keap to continue using PayPal to take payments.

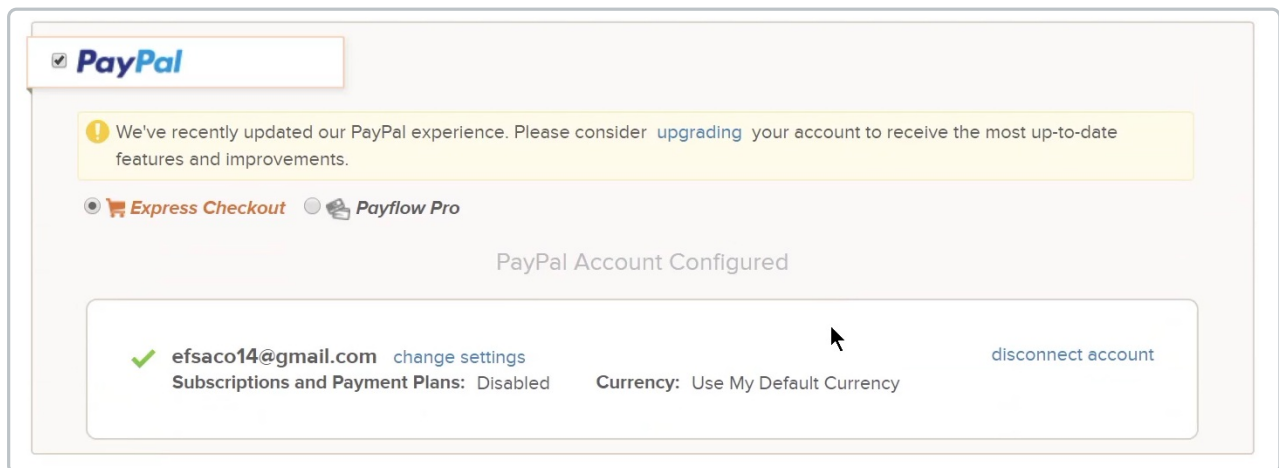
The added benefit of updating your PayPal connection is access to new PayPal features that Keap will be releasing like accepting Venmo payments as well as a buy-now-pay-later option.

1. PayPal Update Instructions
2. How to locate the PayPal box

PayPal Update Instructions

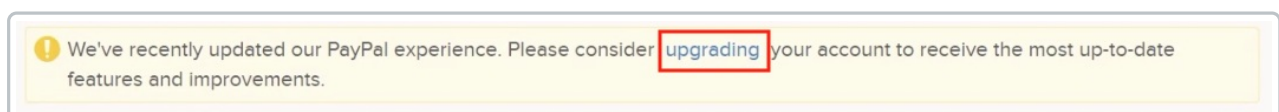
Updating to the new PayPal integration can be completed in 3 steps.

1. Locate the PayPal box on the Keap Payment Processing page



2. Click "upgrading" in the notification box and then click "Connect"

Note: if you do not see this notification then you have already updated your PayPal.



3. Enter your PayPal email address and password.

Note: If prompted, click **Use existing business account**.



Connect a PayPal account
to start accepting
payments on Keap
(Infusion Software, Inc.)

It's free to connect, whether you have an
existing PayPal account, or want to create a
new account.

Country or region

United States

▼

Next

Once this is complete, PayPal will be updated and you may continue taking payments as before.



PayPal

2.9% flat rate + 30 cents transaction, no hidden fees. Additional identity verification required.



☒ **Smart Payment Buttons** 

Accept payment from your clients using their PayPal account,
Venmo, or PayPal Credit.

Your PayPal account accepts recurring payments through Smart
Payment Buttons.



☐ **Credit/debit card processing**

Accept payment from your clients using credit card/debit card.



Disconnect

Manage account



Upgrading to PayPal Commerce will automatically set your default credit card processor to PayPal. If you want to continue using a different primary processor after upgrading to PayPal Commerce, deselect the **Use PayPal Commerce** checkbox and update your processor settings.

How to locate the PayPal box

Keap Ultimate / Max Classic

1. Click on **Sales > Ecommerce setup** in the left-hand menus
2. Scroll down the page and click on **Payment Processing**

Keap Pro/Max

1. Click on **Sales > Sales settings** in the left-hand menus
 2. Click on **Payment Processing** at the top of the page
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