

Request a Domain Delist from Razor2

Last modified on: 04/24/2025 2:55 pm MST

If your domain has been flagged by Razor2, you can submit a delist request to resolve the issue. Please follow these steps to create a support ticket with Razor2 via SourceForge.

Create a SourceForge account

1. Navigate to <https://sourceforge.net/>
2. Click the **Join** button in the top-right corner.
3. **Fill out** the required fields (username, email, password, etc.).
4. Once the required fields are completed, **click** the **Register** button.
5. **Check your email inbox** for a confirmation email from SourceForge—noreply@sourceforge.net.
6. Open the email, and **click** the **Activate Your Account** button.
7. Clicking the *Activate Your Account* button will take you to a page that says **WELCOME TO THE CLUB**. Once on this page, proceed to login by entering the credentials you previously created in Step 2.



Pro Tip!

You will know you're logged in when you see the messaging below:

The screenshot shows a web browser window with the URL sourceforge.net/user/verified. The page features the SourceForge logo and navigation links. A large orange banner reads "WELCOME TO THE CLUB". Below this, a message says "Now that you've verified your account, it's time to [start exploring](#) the world of software." and "Enjoy!". A green notification box in the top right corner states "Your account is already verified."

Access the Razor2 Support Page

1. Once logged in, navigate to the following link in the same browser: http://sourceforge.net/tracker/?func=add&group_id=3978&atid=203978

2. Clicking the above link will take you to the Support Request Page for the Razor2 list

Create a Delist Request Ticket

1. On the Support Request page, locate and click the **Create Ticket** button. This can be found under the search bar on the left.
2. Complete the ticket creation form with the following details:

Ticket Title: Delist Domain Request: <ENTER YOUR DOMAIN NAME>

Milestone: Leave blank

Status: Open

Owner: Leave blank

Priority: 5

Labels: Leave blank

Mark as Private: Do **NOT** check this box.

Message Body:

Dear Support Team,

I hope this message finds you well. I am reaching out to respectfully request a review of our domain, <ENTER YOUR DOMAIN NAME>, which we believe may have been mistakenly flagged by your system. As a result, our emails are currently being identified as spam by our Email Service Provider's content checker that uses Spam Assassin. The error messages we are seeing are:

Domain/IP Reputation: Listed in Razor2 (<http://razor.sf.net>)

Domain/IP Reputation: Razor2 gives confidence level above 50%

We are committed to maintaining best practices in email communication and would appreciate any insight or assistance you can provide in resolving this matter.

[Optional: Add relevant details or evidence here to support your request, such as recent email improvements or other information about your domain.]

Thank you in advance for your time and support. We truly value your help in resolving this issue.

Warm regards,

<Your Name>

<Your Contact Information>

3. **Check** the box next to **Subscribe to this ticket** to receive updates.

4. **Click** the blue **Save** button to submit the ticket.

Next Steps

- Monitor your email for replies or interactions from Razor2 administrators or users.
 - Respond promptly to any requests for additional information to expedite the review process.
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