

Solution Launchpad - support for Email Templates[®]

This article applies to:

This document outlines what is included when an email template is installed from one app to another, using Solution Launchpad.

1. [What's included?](#)
2. [What's NOT included?](#)
3. [Email Template Dependencies](#)
4. [Behavior Notes:](#)

What's included?

The following data is included when installing an email template:

- Template Name
- Design / Layout / Content

What's NOT included?

The following data is **not** included when installing an email template:

- User-specific email signatures (defaults to contact owner signature)
- Uploads that are unused in the template
- Subject line and Preview text

Email Template Dependencies

When configuring an email template, it's possible to reference other items, which will also be included in your install. Supported dependencies:

- [Files and Images](#)
- [Contact Custom Fields](#)
- [Tags](#)
- [Items referenced via URL](#)

Behavior Notes:

- You can only share email templates saved under “My templates” tab. This is also where they will show up in the destination app when installed.
 - To find the My Templates tab, click on **Email broadcast NEW** and click on Create Content or drag the **NEW email message** in the Automation builder.
 - The appointment block is currently unsupported, and sharing via Solution Launchpad will fail if this is used.
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