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This article applies to:

Unified communications

KBL communications are now managed in one unified place. See all your conversations, text messages, and voicemails in one place on both the mobile and desktop experience. Now you can get the full context of all your communication interactions. No more missing important details when you call or message your leads and clients. Learn more.

KBL calls on web

Now you can make and receive calls on your mobile device and on your computer. You can manage your client and lead calls right from your desktop, plus simultaneously use Keap while on the call so you can take notes and take action with your contacts. Learn more

Bug fixes

- When filtering contacts using the lead score in Max, results were showing based on the amount of points a contact had instead of the flames
- If the first 1:1 text message sent to a contact was a text message template containing a merge field, the merge field did not populate
- Unable to modify a payment amount on an invoice when adding a payment