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Automatic contact type updates

When certain key activities are completed, the contact type on a contact record is automatically updated to Lead or Client. [Learn more.](#)

Bulk updates for contact types

Now you can update contact types for multiple contacts via the contacts list. [Learn more.](#)

Change contact type from the list view

Contact types can be selected and changed directly inside a contact list view instead of having to click into the contact record. [Learn more.](#)

New email builder

We have released a new email builder for our Lite customers. A wide range of new editing options and design choices are now available for emails. [Learn more.](#)

Easy Automations in forms

It is now simpler to automate public and internal forms because you can now add automations as you set up the form. [Learn more.](#)

Set up Keap Business Line from your desktop

You no longer need to download the mobile app to create a Keap Business Line. Everything will be available from the desktop app under Messages. [Learn more.](#)

Text marketing templates

Using Easy Automations, you can now create your text message content based on templates and create your own templates. [Learn more.](#)

Suggested merge fields in tasks

When you use an Easy Automation that creates a task, Keap will recommend merge fields to help you personalize tasks.

Bug fixes

- Previously created tax options don't show up when creating a new product or editing an existing product unless a new tax is added while creating the product, or the taxes tab is loaded first
 - When a previously created invoice is accessed from the contact record, and a payment is added to that invoice, the "X" that would appear in the top left to close the invoice disappears
 - When a checkout form is created and additional contact fields are added, if the payment on the form fails, those added contact fields are not saved to the contact record
 - Internal forms Address fields do not appear in keap in a published form
 - Quotes, Invoices, and Recurring Invoices are not sending when using the Send/Send Email option
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