

Security questions

This article applies to:

Keap requires a security question for each user which is set when creating a new account.

If you have not logged in since we implemented this requirement, you will be prompted to create a security question after you enter your email and password.

Setup a security question

For your added security, this information will be used to verify your identity when you contact Keap Support.

After entering your security question and answer, click **Save** to login.

If you need to change your security question or answer, contact [Keap Support](#).
