

# Change or delete your Keap Business Line Number

---

This article applies to:

[Keap Mobile](#)

In rare situations, you may want to change or delete your Keap Business Line phone number.

- You can only change your Keap Business Line once
- Only account admins can change the Keap Business Line
- You will lose all your old messages, call history, and voicemail when you change your Keap Business Line

To change your Keap Business Line phone number to a new number:

1. Navigate to the app's **Settings** by tapping the gear icon
2. Select the **My Business Line** option
3. Select **Business Line Number**
4. Select **Change Number**
5. Confirm you want to change your number by selecting **Find A New Number**
6. Follow the prompts to set up a new Keap Business Line

To delete your Keap Business Line phone number, please contact our Customer Support team by phone or live chat for assistance. Information on how to contact our Customer Support team can be found here: <https://help.keap.com/help/contact-support>

---