Keap Mobile: Notification and Sound Preferences %

This article applies to:

Install Keap Mobile to your iOS or Android device

Too busy to pick up? You can hear whether it's time to drop what you're doing or let it go until later. Customize your notifications and get an audible cue when your Keap contacts need your attention.

Access Notification and Sounds settings

1. Tap the gear icon in your Keap mobile app to open the Settings page



Available Notification and Sounds options



You can turn off or turn on the following:

• Appointments - Receive notifications when a contact books, cancels or reschedules an appointment

- Quotes Receive notifications when a contact views or accepts a quote
- Invoices Receive notifications when a contact views or pays an invoice
- Lead Form Receive notifications when a new lead submits their contact information to a lead form

Keap Business Line users may also customize sounds for

- Incoming calls
- Incoming text messages

Custom notification sounds (iOS)

You can set a custom tone for when you receive a push notification from the Keap app making it easy for you to distinguish business from personal notifications. You must have your device's Ring/Silent switch in the Ring position to hear Keap notification sounds.

To set your custom tone:

1. Tap the desired type of notification

Quotes Viewed, Accepted		
Invoices Viewed, Paid	Ĵ	
Lead Form New Lead		

2. Select a custom sound

Hello	
Input	ſĿ
Keys	