Add to or remove from sequence

This article applies to:

With the Add to sequence option, you can drop a contact into an automation and let them skip the line. Instead of making a contact start from the beginning, you can now add them to a sequence further ahead in the automation.

Add contacts to another sequence

1. Drag the Add to sequence process onto the canvas

2. Double click the Add to sequence icon

3. Select a campaign and sequence to add the contacts to
Remove from sequence

The Add to sequence process can also be used to remove a contact from a sequence.

Contacts do not have to be added to another sequence in order to use this feature. If no campaign and sequence are selected, the only result of the process will be removing contacts from the sequence.

1. Drag the Add to sequence process onto the canvas

2. Double click the Add to sequence icon

3. Click Remove contacts...