Keap Business Line: Port a Grasshopper number ⌗

This article applies to:

Install Keap Mobile to your iOS or Android device

If you already have a phone number for your business with Grasshopper, Keap can port your number to our partner Twilio so that you can use your existing number with Keap Business Line. When you have collected the required information, you can submit your request in your Keap mobile app.

Warning: We **do not** recommend porting over a number you use for personal calls. **Porting the number of the device you use for personal calls will disable your phone from receiving or making outbound calls.**

Required information

Before you begin the phone porting process with Keap, you must contact Grasshopper's Customer Care Team to obtain the information needed in what they call their Customer Service Record (CSR).

Note: Receiving your CSR from Grasshopper can take 1-3 business days.

To contact Grasshopper Customer Care Team you can call 1-800-820-8210 or go through their support options on the grasshopper.com website.

You will need to request the following information for your account:

- Authorizing name or Business name if it is a business account

- Billing address

- Billing phone number

- Service provider name

- Service provider account number

- PIN

- An image of your billing statement