

Keap Mobile: Installation

This article applies to:

Our mobile app for Keap lets users add or access customer info, tasks, and notes on-the-go, keeping you prepared and ensuring you make a winning impression with customers. Mobile reminders and alerts prevent you from missing important to-do's.

Download the mobile app:

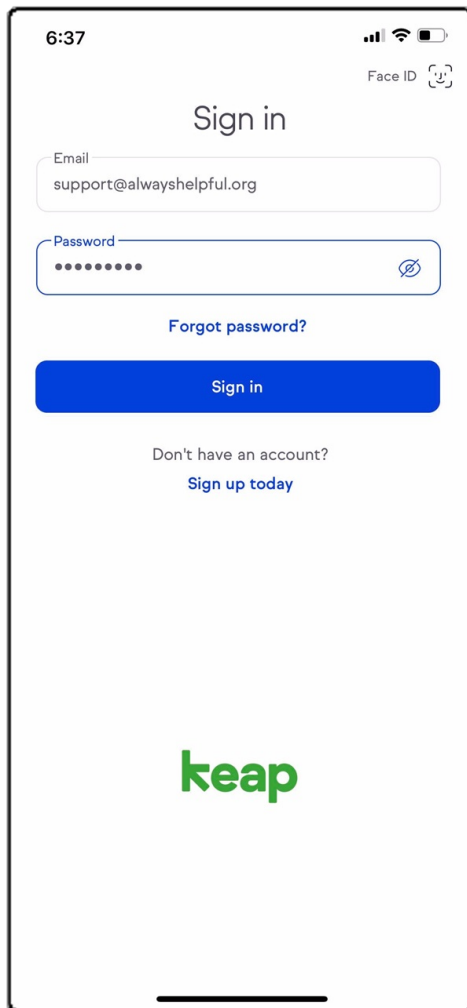
- [App Store](#) for iPhones and iPads
- [Play Store](#) for Android (only for 8.0 or later)

Note: The Keap Mobile app is available in the United States and Puerto Rico, Canada, United Kingdom, Australia, and New Zealand. The [Keap Business Line](#) feature is only available in the United States and Canada.

Log in to app

To log into your Keap app:

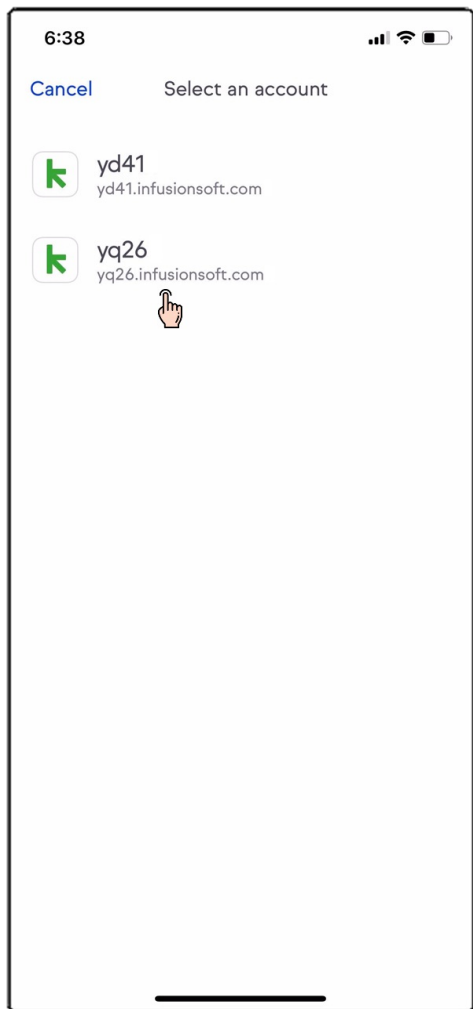
- Enter in your user name and password
- Tap sign in



Users with multiple accounts

If you happen to have more than one account associated with Keap you can access any of them after you log in:

- Enter in your user name and password
- Tap sign in
- If you have multiple accounts, the following screen after signing in will show you all your available apps
- Select the app ID you would like to access



Enable Touch ID or Face ID (iOS)

For users with an iOS device that supports Touch ID or Face ID you can enable this as your login method for return logins

- Enter in your user name and password
- Tap sign in
- The second time you are prompted to log in, you will be asked permission to use Touch ID or Face ID
- Tap OK to give permission

