This report lists contacts who are waiting for a step within a sequence. It includes all existing contacts who are waiting on a timer. It does not include deleted Contacts, which may cause a variance between the total number of records displayed in this report and the number displayed on the automation's timer.

1. Click Reports on the side-menu, then select Campaign Contacts Waiting.

2. Click the New Search button to narrow the results to a specific campaign or sequence.

3. Select the criteria you wish to explore.

4. Click the Search button at the bottom-left of the page.