

KBL SMS Verification Status

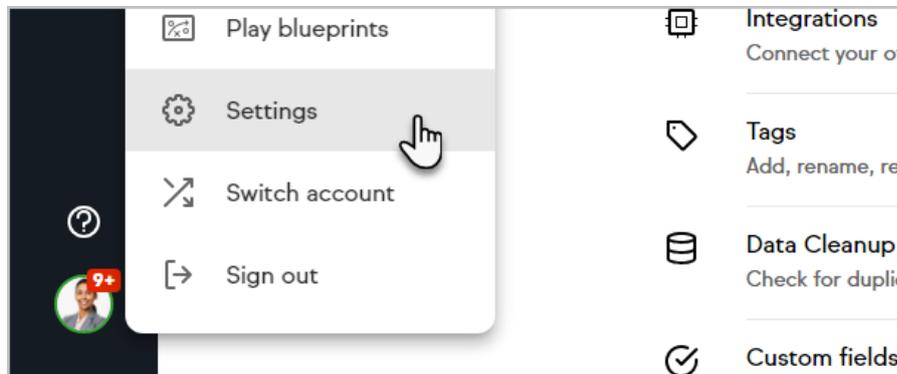
This article applies to:

1. [Check KBL verification status](#)
2. [List of status descriptions and what they mean:](#)

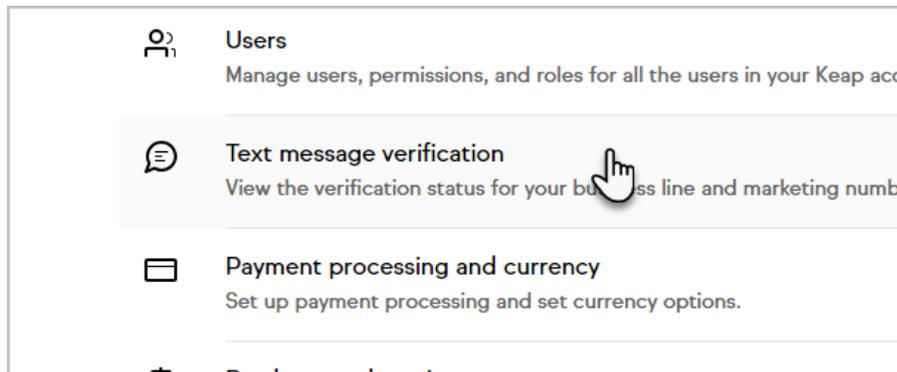
Check KBL verification status

To check verification status of your Keep Business Line number, follow these steps:

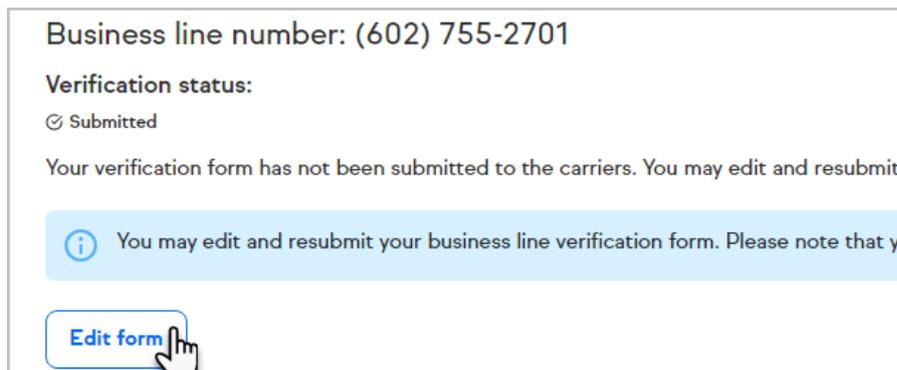
1. Click on your profile icon and choose **Settings**



2. Click on the **Text message verification** section



3. From here, you can view the current status of the verification process



List of status descriptions and what they mean:

- **Not Verified** = We have not received any verification information yet, please fill out the form
 - **Submitted (Not Grayed Out)** = Waiting on the upstream carrier to review the submission, Edits are allowed at this time
 - **Pending** = The upstream carrier is reviewing the information, and no edits are allowed at this time
 - **Rejection** = The carrier has rejected the verification application and customer support will have to assist if its a minor error that can be edited, or if it's a hard rejection due to content policies listed [HERE](#)
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