# **Email Address Whitelisting**

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"Email Whitelisting" is used to describe the act of allowing an email to reach your inbox. This is helpful if you want to make sure a certain business' email doesn't go to your spam folder. Whitelisting is typically accomplished by adding the sender to your contact list in your email client.

Below you'll find step-by-step instructions to whitelist a sender in common email clients and providers.

### Apple iPhone / iPad

- 1. Open the email.
- 2. Tap the sender's name in the From line.
- 3. On the next screen, tap Create New Contact.
- 4. Tap Done.

#### Microsoft Outlook 2013

- 1. Right-click on the email that you would like to add to your safe sender list
- 2. Hover over Junk and then click the option Never Block Sender.

### Android

- 1. Tap to open the email.
- 2. Tap the icon next to the email address.
- 3. Tap OK.

## **Apple Mail**

- 1. Right-click on the sender's email address.
- 2. Select Add to Contacts or Add to VIPs.

#### Gmail

- 1. Click and drag the email into the Primary tab.
- 2. Click Yes to confirm

# Outlook.com (formerly Hotmail)

- 1. Open the email.
- 2. Click the Add to contacts link

### Yahoo! Mail

- 1. Right-click the email.
- 2. Select Add Sender to Contacts.
- 3. Click Save.